



National Council

22 October 2022

**Question from Neil Hurford**

Following the Senior Nationals, a survey was undertaken to get feedback from participants and others. My colleague completed the survey in May, but has not subsequently heard anything.

So my question is - when will the results of the survey be published?

It is essential that when a survey is undertaken that the results are published – and ideally they should be published quickly. If the results are not presented in a timely manner there is no incentive for members to respond and Table Tennis England misses out on important feedback that will improve future events.

**Answer from Neil Rogers:**

All member responses to the Senior National Championships survey have been gratefully received, and incorporated within an internal operational event report. The survey referred to was just one of a dozen strands of feedback that are combined and correlated for an overall picture. There was no intention or expectation that the outcome of this specific isolated strand would be published - but this does not devalue its usefulness to the overall process. It was also stated as part of the survey itself that no individual responses could be provided (“all of your answers will be gathered on an anonymous basis (no responses will be attributed to you as an individual”), which is why the individual ‘has not subsequently heard anything’ directly. We are grateful to all members that responded to the survey.